

## Buckinghamshire Hospitals NHS Trust

Anne Eden  
Chief Executive

## Organisational Transformation – brighter future for Buckinghamshire Hospitals

- **Introductions**
- **My first 100 days**
- **Dedication Commitment**
- **Top Ten Deliverables**
  - High quality patient care
  - Improve the patient experience: emergency services
  - Restore financial health

## Stabilising the Operational Performance

- **Emergency Care**
  - 98% - 4 hour standard
  - Use of assessment unit
  - Bed management
  - Transfers between hospitals
- **Planned Care**
  - Meeting the 18 week standard commissioning for excellence
    - Right care
    - Right place
    - Right practitioner

## Review of Governance Processes

- **Standards for Better Health declaration**
- **WEAK – GOOD/EXCELLENT!**  
2006/07                      2007/08
- **Review of complaints handling**
- **Review of risk management**

## Organisational Transformation

- **2006/07 Financial break-even**
  - One-Off fixes
  - Land sales
  - History of v.f.m./service improvements
- **2007/08 £20m - £16m**  
Why the leap!!
  - Non-recurrent fixes
  - Workforce costs (A4C/Consultant Contracts)
  - Unmet C.I.P. previous years
  - Shaping Health Services

## ...Financial Recovery

- **Bucks Health Community**
- **PricewaterhouseCoopers**
- **Corporate themes**
  - Clinical efficiency
  - Income maximisation
  - Estates
  - Workforce
  - Back office
  - Procurement
  - Value for money

## Management of (hospital) Acquired Infections

### *Clostridium difficile (C. diff)*

- 2005 2.34 per 1,000 bed days
- 2006 1.46 per 1,000 bed days

reduction of 37%

Against a national average reduction of 10%

- Never complacent
- National/international platforms

## Defining the Trust's Strategy

- Annual Plan
- Financial Recovery Plan
- Foundations –
- BHNT role/future in Bucks health and social care community
- Buckinghamshire Partnership
- 3-5 years – aspiration to be a Foundation Trust

## Shaping Health Services

- Revisit our clinical service strategies
- Understand by 'speciality' or service I&E
- NSIC & Plastics & Burns 'centres of excellence'
- Review and implementation of Women & Children's changes
- How to involve the OSC?

## Fit for Purpose

- Building the team
- Strengthening clinical leadership and engagement
- Communication ++

Out of the spotlight and into the limelight